

Wiltshire Council Performance Scorecard - 2022/23 Quarter Three









Of the 28 indicators on this scorecard 21 (75%) were ranked as either green or amber in terms of improved performance.








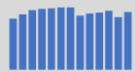


Arrows show the direction of travel. Green is a positive change, red a negative a change and orange neither positive or negative.

Gold shaded measures are main indicators	Unshaded indicators support a main indicator	Grey shaded indicators are selected from a basket of possible measures - the name of that basket appears above the measures
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Measure description	Target	Previous positions	Latest position	Latest report	Frequency	Direction of Travel	Trend	Comment	
We Get the Best Start in Life									
Educational Gap: Phonics (The percentage point gap between all pupils at KS1 and those receiving pupil premium - achieving phonics)	Below national benchmark (20%)	20.0%	21.2%	21.1%	Sep-22	annual - academic year			Presently, it is difficult to make judgments about recent trends with these indicators as different approaches to assessment taken during the pandemic mean 2020 and 2021 are incomparable with previously years. Please note: the latest data is also provisional.
Educational Gap: KS4 (The percentage point gap between all pupils and those receiving pupil premium - achieving 5+ in English and Maths at KS4)	Below national benchmark (30.7%)	29.4%	32.3%	26.8% (Prov)	Dec-22	annual - academic year			This is a new measure added for Q3. Targets will be agreed ahead of the Q4 report. Long-term data is available and will be used to demonstrate performance over time for the Q4 report.
% 16-17 year-olds who are NEET		2.1%	2.0%	2.4%	Dec-22	Monthly			
We Stay Active									
Percentage of Children who are Physically Active	60% over course of Business Plan	43.7%	50.5%	53.7%	Mar-21	annual			The trend shows the last four financial years. The improvement shown in Wiltshire in the past three years has not been mirrored in the national or regional figures. Wiltshire now shows better levels of activity than the England (44.6%) or South West (46.3%) average. Results for 2021/22 are yet to be published.
Percentage of Adults who are Physically Active	75% over course of Business Plan	71.2%	72.1%	72.9%	Mar-21	annual			The trend shows the last four financial years. Small improvements in each of the last three years put the activity levels in adults in Wiltshire above the national (65.9%) and regional (70.5%) average.
Referrals into the Reablement Service (Total monthly number)		260	262	200	Dec-22	Monthly			The trend shows the last 11 months. Total referrals remained at a fairly consistent level since the start of the year before September's drop.

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We are Safe								
Re-referrals to Children's Services (% referrals within 12 months of previous referral)	Between 14% and 20%	15.6%	16.0%	15.6%	Dec-22	monthly	 	The trend shows the last 21 months. The re-referral rate remains stable and within expected target range. Our re-referral rate is lower than comparative local authorities, which is a positive reflection of our practice achieving good outcomes across the service.
Public Protection								
Total number of Licensing Interventions (Notifications received, Number of Licensing Hearings, Number of Animals Inspections carried out and Number of Licensing Transactions)		1,017	1,765	1,510	Dec-22	Annual rolling average	 	The trend shows the last 11 quarters. The first and final quarters of the financial year traditionally show fewer interventions than quarters two and three due to the lower number of events. As business activity increased following the pandemic so did the number of licensing interventions. However, Q3 22/23 is at a lower level than Q3 21/22, which may reflect growing economic pressures on the licensing trade.
Adult Safeguarding								
Percentage of S42 Outcomes Met (% of statutory enquiries into possible abuse or neglect [section 42] in which set outcomes were met)	Between 95% and 99%	98.1%	94.8%	100.0%	Dec-22	monthly	 	The trend shows the last 12 months. This indicator counts enquiries as they are closed and only counts incidents where an individual is asked what they want to achieve from the process. Performance remains strong.
Total number of Inadequate CQC Inspections (Number of CQC inspections of Wiltshire Care Homes resulting in 'Inadequate' rating in the last 12 months)		3	0	2	Dec-22	annual	 	The trend shows the position at the end of the last five years. Although the trend is in the wrong direction, the numbers remain very small.

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We Live Well Together								
Stability for Looked after Children								
Percentage of Looked After Children Placed more than 20 Miles from Home (Excludes unaccompanied asylum seeker children)	Between 34% to 37%	39.0%	40.0%	39.0%	Dec-22	monthly	 	The trend shows the last 21 months which evidences a stable position. The final 2021/22 position was 36% which is within our target range, down one percentage point from 2020/21.
Care Leavers in Suitable Accommodation (% of 19-21 year old care leavers in suitable accommodation in a four month window)	Between 85% and 95%	98.0%	97.0%	98.0%	Dec-22	monthly	 	The trend shows the last 12 months. Performance remains strong.
We ensure decisions are evidence-based								
Participation								
Voter Turnout in Neighbourhood Plan Referendums	Above 25%	28.0%	26.6%	12.7%	Oct-22	latest vote	 	The trend shows the 17 referendums held since 2021, the median turnout for which is 39%. The most recent referendum was held in Laverstock and Ford with 12.7%, explained by the unusually large electorate in a rural area. The highest turnout since 2021 is Crudwell (62%).
Open rate for resident e-newsletters (Monthly average)	Above 40%	55.2%	49.4%	54.2%	Dec-22	monthly	 	The trend shows ongoing strong performance compared to the national average open rate for government e-newsletters (28.8%) and the average open rate for all e-newsletters (21.3%)

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We have the Right Housing								
Delivery of Affordable Housing	650 homes per financial year	556 688	443	Dec-22	Annual total			The trend shows the last 11 quarters. The cumulative total for affordable homes completed in 2021/22 was 688, which surpassed the target of 650. The Oct to Dec 2022 figure is less than the same period in the previous year of 171. It is common for there to be fluctuations between quarters. Early indications are that the lower figure may be linked to wider economic downturn, but further data will be required to confirm.
The number on the Housing Register (total number of the households on the register at the end of the period, not including those on the open market register)		4,136 4193	4,229	Dec-22	quarterly			The trend shows the last 11 quarters, which shows steady growth. Changes to service delivery are underway to reduce pressure from ineligible applications. This will cause the housing register to shrink over the coming months.
Total Households in Temporary Accommodation	Below 95 placements	78 93	97	Dec-22	quarterly			The trend shows the last 11 quarters. This has reduced from peaks during Covid but still shows recent growth in the winter months due to supply and demand.
We have the Right Skills to Prosper								
Unemployment (number of the work age population [16+] claiming out of work benefits)		2.1% 2.0%	2.1%	Nov-22	monthly			The trend shows the last 12 months, although no data is available yet for December 2022. Wiltshire's Claimant Count is consistently lower than national average at 3.7% and the South West at 2.5%
Youth Claimant Rate (percentage of 18-24 year olds claiming out of work benefits)		3.1% 3.0%	3.2%	Nov-22	monthly			The trend shows the last 12 months, although no data is available yet for December 2022. Wiltshire's Claimant Count (18 - 24 year old) is consistently lower than national average at 4.7%

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We have Vibrant, Well-Connected Communities								
Transport and links								
Use of Public Transport (Number of passenger trips on both the commercial and supported bus network)	7,905,000 (trips per annum, by Q4 22/23)	6,793,884	6,948,507	6,996,188	Nov-22	12 month rolling		The target for public transport usage is 7,905,000 passenger trips per annum across both the supported and commercial network. As public transport has not yet recovered to pre-pandemic levels, the target is based upon 15% fewer trips than pre-covid figures, where we had 9,300,000 passenger trips in the financial year 19/20.
We Take Responsibility for the Environment								
Waste economy								
Household Waste (Kilograms of waste produced per household)	880kg (at the end of Q4)	501	519	476	YTD Q2	Annual		The trends show the YTD Q2 position over the last three years. 21/22 and 22/23 values are provisional. Data for Q3 is unavailable due to a need to re-check the accuracy of tonnage reporting by contractors over the Christmas period.
Recycling Rate (Percentage of household waste recycled or composted)	45%	44.6%	46.0%	43.0%	YTD Q2	Annual		These four indicators should be reviewed together as they provide data on the amount of household waste produced, and the routes of disposal. Overall, tonnages are down compared with the peaks seen over the period of the pandemic. The stretch targets proposed are for the end of 22/23. With the Environment Act there will be requirements to collect more materials for recycling with central funding provided to support this and further information is awaited on the timing of these legislative changes to inform our targets for future years.
Waste Recovery Rate (Percentage of household waste sent for treatment/energy recovery)	42%	41.8%	35.4%	41.6%	YTD Q2	Annual		
Residual Waste Rate (Percentage of household waste sent to landfill)	13%	13.6%	18.6%	15.4%	YTD Q2	Annual		

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We are on the path to Carbon Neutral (Net Zero)								
Wiltshire's Carbon Emissions (kilotons carbon dioxide, and the equivalent of other greenhouse gasses. Territorial emissions only, i.e. these are emissions that arise within the county)	2100 kilotons	2,637	2,534	2,209	Dec-20	annual with a 2-year lag		The trends show the most recent three annual returns. This measure counts only the gasses produced within the county and the complexity of measuring it means that data is only available after two years. The direction of travel is positive.
Wiltshire Council's Carbon Emissions (measured in CO2e - greenhouse gases in a common unit. For any quantity and type of greenhouse gas, CO2e signifies the amount of CO2 which would have the equivalent global warming impact)	3750 tonnes	12,321	4,401	5,275	Mar-21	annually		The trend shows the five latest annual returns. The small rise in 2021/22 is due to the resumption of services following the pandemic.
Energy Performance Certificates at Levels A - C (% or registered EPC recorded at one of the top three levels - a three year rolling average)	Above South West benchmark (48%)	43.0%	49.0%	50.0%	Dec-21	annual		The trend shows the five latest annual returns. This does not show the EPCs of all homes in Wiltshire, only the EPCs registered over a rolling three-year period. Half of Wiltshire's homes were classified in the top three (of seven) levels in the most recent count, compared with 34% in 2015-18.
Public Electric Vehicle Charging Points (all publicly available charging points including those owned by the council)	35 per 100,000 population (in line with SW average)	120	167	179	Mar-22	annual		The trend shows the position at the end of the last four financial years. There has been slow growth in the last two years of just 49% but these figure do not include private EV charging where there is more growth.